

## **IGI Reopens Offices Around the World**

*After weeks of online adaptation and innovations, physical operations resume.*

**Antwerp, Belgium** (May 26, 2020) — The International Gemological Institute (IGI) has reopened its worldwide offices to customers in-person, either fully or in a limited capacity.

“The safety of our staff and customers remains our top priority,” said IGI CEO Roland Lorie. “We will continue following the strictest safety and health guidelines as we begin to support customers in-person and offer services to help the diamond industry flourish again.”

During the COVID-19 pandemic, IGI developed and launched remote programs for some of the world’s largest diamond suppliers and retailers, providing diverse educational coursework for industry professionals on several continents. “Whatever crisis may arise, IGI will do everything in its power to adapt, innovate and help the industry come back stronger than ever,” said Lorie.

For more information, please find contact details for each locale below.

### **IGI Antwerp**

Open Monday-Thursday: 9am-4pm, no appointment needed

Open Friday: 9am-4pm, by appointment

Email: [info@igi.org](mailto:info@igi.org)

Phone: +32 3 401 08 88

### **IGI New York**

Remote custom services ongoing for many brands

Contact [avi@igi.org](mailto:avi@igi.org) for information on all services being offered

Email: [newyork@igi.org](mailto:newyork@igi.org)

Phone: +1 212 753 7100

### **IGI China - Shanghai and Shenzhen**

New offices open Monday-Friday: 9am-6pm, no appointment needed

IGI schools open, all classes have resumed

IGI consultation services have resumed

Email: [shanghai@igi.org](mailto:shanghai@igi.org)

Phone: +86 21 3876 0730

### **IGI Hong Kong**

Open Monday-Friday, 9am-5pm, no appointment needed

Email: [hk@igi.org](mailto:hk@igi.org)

Phone: +852 2522 9880

### **IGI Thailand - Bangkok**

Open Monday-Friday, 9am-5pm, no appointment needed

Email: [thailand@igi.org](mailto:thailand@igi.org)

Phone: +66 2 630 6726 / +66 2 630 6727

### **IGI Israel - Tel-Aviv**

Open Sunday-Thursday, 9am-5pm, no appointment needed

Email: [israel@igi.org](mailto:israel@igi.org)

Phone: +972 3 756 4200

**IGI India** - varies by location

Open as needs dictate, per government approval

Remote custom services are ongoing

Contact us for immediate assistance

For services: [mumbai@igi.org](mailto:mumbai@igi.org)

For education: [indiaeducation@igi.org](mailto:indiaeducation@igi.org)

Toll-free Pan-India phone: 18001028610

**IGI Dubai**

Open Sunday-Thursday, 9am-6pm, no appointment needed

Email: [dubai@igi.org](mailto:dubai@igi.org)

Phone: + 971 4 450 8027

**IGI Japan**

Open Monday-Friday, 9am-5pm

Email: [japan@igi.org](mailto:japan@igi.org)

Phone: +81 3 5807 2958

**About IGI**

The International Gemological Institute (IGI) operates 18 laboratory locations around the world grading finished jewelry, natural diamonds, lab-grown diamonds and gemstones – and 14 schools of gemology graduating thousands of new jewelry professionals annually. For over 45 years, IGI has provided the fine jewelry community and consumers with a broad range of services including independent diamond grading reports, colored stone reports, identification and appraisal reports, diamond authentication and attestation of origin, laser inscription services, as well as the issuing of the traditional jewelry identification report. Regardless of location or marketplace, an authentic IGI Laboratory Report is the common language of trust and confidence in the gemological world.